



Engineered Stone – Maintenance & Care

Maintaining Engineered Stone is easy!

Cleaning:

Simply wash with a soft cotton cloth and warm water, use a mild soap if desired.

DO NOT expose, in use or otherwise, Engineered Stone to abrasive or strong alkaline or acid or free radicals or oxidizers or the like (whether high, neutral or low pH) cleaners. Various chemicals are corrosive and/or erosive in their ability to attack any structure including any of the Engineered Stone Products offered by Alpha Granite. Be very aware of these potential damages to your surface.

DO NOT use or expose Engineered Stone to such products including, but not limited to bleach, oven cleaners, Comet®, Soft Scrub®, SOS®, products with pumice, batteries, paint removers, furniture strippers, tarnish or silver cleaners, or the like. DO NOT use abrasive or harsh scrub pads. DO NOT apply any sealers, penetrants or topical treatments to Engineered Stone under any circumstances. Such products will wear off and cause the gloss to appear dull or inconsistent.

Heat

Engineered stone IS NOT heat proof, chemical proof or fracture proof in any form. Be aware of damaging exposure to these potential damaging acts upon your Natural Quartz Surface.

Natural stone surfaces can be damaged by sudden and/or rapid change of temperature especially near the edges, as well as direct and/or sustained heating of the top. Engineered Stone may not withstand the direct transfer of heat from pots and pans and other cooking units such as electric frying pans and griddles, and some crockpots or roaster ovens and heat lamps. Therefore, the use of a hot pad or trivet is always recommended to prevent heating the Product.

Scratching

Engineered Stone is durable and more resistant to surface damage than other stone. However, all stone Surface markings are more visible on monotone colors than multi-colored can be damaged by force and no stone is chip-proof. Objects hitting edges particularly at sinks or dishwashers may cause chips. Though a minor knife slip will dull the knife and not harm Engineered Stone, no stone surface is scratch-proof. surfaces.

Variation

Variation in the natural stone (quartz) color, pattern, size, shape and shade are inherent and unique characteristics to be expected with this Product. This does not affect the Product performance in any manner.

Color blotches are intended and designed into many colors to enhance the natural beauty. Samples are small select cuts from a slab; they do not exhibit all the characteristics of a color and therefore are not fully representative of what will be installed. Product will not be replaced due to these variations.

Product Specific

Engineered Stone is not a seamless Product, seams are visible. Where there are seams the Product pattern and shade can change.

Engineered Stone is not a structural support Product. 2cm and 3cm Engineered Stone thicknesses are for countertops and must be supported. 1cm thicknesses are for surface finishes such as walls, tub and shower surrounds and fireplaces; horizontal applications such as a tub deck must be completely supported as well.

Semi-polished finishes (1cm) will not shine and will soil and appear to stain from soiling.

Engineered Stone Vertical and horizontal installation is optimized when walls and cabinets are properly prepared for installation. This includes but is not limited to structurally sound, straight, level and square walls and cabinets, lack of which may cause poor installation and poor seam fit, or inconsistent countertop overhang and placement.

Please understand that HONED and TEXTURED finishes will require more daily maintenance than polished finishes. Since there is more exposed surface area with honed finishes, metal marks, finger prints and other signs of daily living will show on honed material. Most of these marks can be easily removed with little effort and non-abrasive cleaning products.

Engineered stone is virtually care-free surface, but as with any product, excessive abuse can harm its finish. With a small amount of care, your Engineered Stone surface will look as great as the day you bought it for years to come.